HEWLETT-PACKARD COMPANY

Intellectual Property Administration

O. Box 272400

Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO.

10991149-1

NOV 1 8 2002

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

entor(s):

Qiming Chen et al.

Confirmation No.: 7356

Application No.:09/464,311

Examiner: A.Robinson Boyce

Filing Date:

12/15/1999

Group Art Unit: 3623

Title:

Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and

Method for Comparing Customer Behavior Patterns

COMMISSIONER FOR PATENTS Washington, D.C. 20231

RECEIVED

NOV 2 0 2002

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

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GROUP 3600

(X)	Response/Amendment	()	Petition to extend time to respond
()	New fee as calculated below	()	Supplemental Declaration
(X)	No additional fee (Address envelope to "Box Nor	-Fee Amer	ndments")
(X)	Other: New Inventors' Declarations (2); Postcard F	Receipt	(fee \$

			ΤΥ	ENTI	SMALL	THER THAN A	NDED BY O	MS AS AME	CLAIN	-
(7) ADDITIONAL FEES	ΑI	(5) (6) PRESENT RATE EXTRA		4) NUMBER SLY PAID FOR	HIGHEST	(3) NUMBER EXTRA	(2) LAIMS REMAINING FTER AMENDMENT			
6 0	\$	\$18	x	0	= .	20		MINUS	14	TOTAL CLAIMS
0	\$	\$84	×	0	=	3		MINUS	3	INDEP. CLAIMS
6 0	\$	280	[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM + \$280							
0	\$	н	1 MONT 440.00			MONTH 0.00		1ST MONTH \$110.00	EXTENSION FEE	
	\$	EES	OTHER FEES							
0	\$	MENT	TOTAL ADDITIONAL FEE FOR THIS AMENDMENT							

Charge \$_____ to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit: Nov. 11, 2002

Typed Name: Sysan Wenzi

Signature:___

Respectfully submitted,

Qiming Chen et al.

Deepak Malhotra

Attorney/Agent for Applicant(s)

Reg. No. 33,560

Date: Nov. 11, 2002

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Telephone No.: (509) 624-4276

Rev 05/02 (TransAmd)

- Attach as First Page to Transmitted Papers -